Evaluation of the Training of Trainers to Implements and facilitate ITSESI intervention:
Satisfaction of the participants at the end of the session

The session took place in Bucharest, on 4 consecutive days from the 16-19 April, 2018.

The session was held at the Hotel Mercure UNIRI, Bucharest.

A total of 11 participants (4 men 7 women) attended the session. 3 from IHP, Bulgaria, 3 from Praksis, Greece, 2 from GAT, Portugal and 3 from ARAS, Romania. The 11 participants were experienced trainers, fieldworkers and project managers, bringing together a rich diversity of experiences, relevant skills, and, of course, national contexts and languages.

Two trainers came from AIDES, and the project coordinator from INSERM was present for most of the training.

All the participants responded to the evaluation questionnaire which was distributed at the end of the 4 days.

Across the 8 indicators, satisfaction ranged from 70-100% ‘very satisfied’. If this is widened to include also those ‘satisfied’, the score is 100% across all the indicators except for one unsatisfied response about the venue.

Difficulties that the participants underlined most were ones linked to the question of language barriers. This affected mostly the group dynamics and to a lesser extent the rhythm of the session. The requirement for the training had been that all could speak English, however 3 out of the four NGO’s sent participants that needed permanent or partial translation. This meant that some group activities and wider group solidarity were compromised. It also had a tiring effect on those translating.
1a) How satisfied are you regarding the main aim of the session (implement & facilitate ITSESI training session)?

11 réponses

- 81.8%
- 18.2%

1b) Feelings and comments

9 réponses

- I am very satisfied with Eurosider and with the possibility of making a dream happen
- objective accomplished. I am feeling confident about implementation
- detailed recommendations for implementing training session were given - thank you
- it was very helpful and my expectations have been met
- enough knowledge and suggestions on being trainers were given
- I believe the aims have been achieved
- I'm never completely satisfied
- I was a little bit confused at the beginning and suspicious if we will understand and get clear and detailed knowledge on how to implement and facilitate the session. Now, I am self-confident and more calm about it.
2a) Content of the session

11 responses

100%

2b) Feelings and comments

9 responses

- Very detailed contents even about the profile of the different actors/professionals
- Different from what I expected (more technical contents about injection) but in the end very good information in terms of training skills and attitudes
- It covered all topics relevant, maybe more repetition needed on medical issues
- It was comprehensive
- The contents were satisfying enough
- Good for the subject
- Balanced
- Amazing the connections in and between the parts
3a) Rhythm
11 responses

3b) Feelings and comments
8 responses

- limited time to read the documents
- in most cases it allowed enough time for each activity. I didn't feel rushed and that is good and positive environment for learning.
- very well, not tiring or confusing smooth transition between topics
- I enjoyed it
- very good rhythm
- because of the translation, it was a bit slow
- sometimes slower than I would have liked
- with good feeling and observation of the group dynamics that helped us to be well concentrated and not so tired

Evaluation of the TOT ITSES. April 2018 Bucharest.
4a) Techniques and interactivity

11 responses

90.9%

3.1%

4b) Feelings and comments

7 responses

I liked the dynamics and model of the training, specially the interaction between the trainees and the trainers

I think the participatory techniques had very good outcomes and the group produced a lot of knowledge and content during the session

I liked the liveliness, that you involved all participants, easy techniques and not unnecessary exposure of participants (eg presentations)

I was absolutely satisfied and the trainers provided a range of helpful techniques

satisfying enough, it would be even better if more experiential/physical activities were included.

enchanted

ecellent and very well explained in order how we can use them
5a) Facilitation
11 responses

5b) Feelings and comments
7 responses

- Richard presented the sessions in a very easy going manner. I found it very interesting that the documents were handed out during the session.
- very positive learning environment created by the trainers, very clear, organised and available.
- very nice and the session had flow
- very satisfactory
- very experienced
- delighted
- with ease and teas and jokes that also helped us to feel more calm and to overcome worries.
6a) Group dynamics

11 réponses

72.7%

27.3%

6b) Feelings and comments

7 réponses

difficulty in participation of the people not speaking english and also for the translators that had to spend time translating

good group dynamics, but at some point limited by language barriers. could have been more productive to have discussion among country groups.

nice cooperative clime

group dynamics were considered

super wow

good in general but because of the language barriers, I did not get to interact with all the participants

limited
7a) Venue and conditions

11 responses

- 😊😊😊 (72.7%)
- 😐 (18.2%)
- 😞 (9.1%)

7b) Feelings and comments

8 responses

- the meeting corresponded to the needs and the food was on average level
- room on the 3rd day with no air conditioning, no space and uncomfortable, and the food was not good in general
- very good, equipment no problem
- very good, organised
- good services offered
- the best
- ok
- excellent
8a) Overall satisfaction.

11 responses

- 90.9%
- 9.1%

8b) Feelings and comments

10 responses

I wish countries/governments accept this type of intervention, not only as a research project but as a service available for the community.

all my concerns went away. I feel absolutely satisfied. I become a real fan of the ITSES intervention.

thank you

dear Richard and Dominique. thanks you for your efforts. Great work.

I am satisfied, my expectations have been met. I learned things and enjoyed the whole training.

very much satisfied

:-)

Great .... left room for improvement.

It was a real pleasure to be trained by you and to learn from you. Thank You.

Thank you very much for all. I know it's worth all the effort.